

Travel insurance - Information you should read

We will not provide you with a personal recommendation as to whether this policy suits your specific needs. This product meets the demands and needs of those who wish to insure against cancellation, medical expenses and additional risks.

If you have any doubts about the suitability of this product please contact us on **0800 197 44 90** for a personal recommendation.

Travel Insurance is arranged by Wesleyan for Professionals. The insurance provider is Millstream Underwriting Limited and is underwritten by Mondial Assistance Europe N.V.

Please read the **Services and Costs Keyfacts** document to decide whether our services are right for you.

Is this product right for me?

We provide access to travel insurance including cover against cancellation, medical expenses and additional risks. Choice of cover is available and can be found when you enter the online quote. You should consider these carefully.

The full terms and conditions of the policy and cover you have chosen, including the policy benefits and exclusions, will be contained in the Policy Wording and Policy Summary. This link can be found when you enter the online quote. You should read these thoroughly before proceeding.

Your rights of cancellation

If your cover does not meet your requirements, please notify us within 14 days of receiving your policy documents for a refund of your premium.

If during this 14 day period you have travelled, made a claim, or intend to make a claim, then we are entitled to recover all costs that have been used for those services.

Please note that your cancellation rights are no longer valid after this initial 14 day period. If you do not exercise your right to cancel you are agreeing to enter into the contract and the premium becomes payable.

To cancel your policy, please contact:
Wesleyan for Professionals
Colmore Circus
Birmingham
B4 6AR
In all instances we require confirmation in writing.

Tax and costs

Any taxes or costs that arise outside of our control may need to be passed onto you.

All prices quoted include insurance premium tax at 17.5%.

Please Remember

Travel policies only provide limited cover for valuables such as cameras, jewellery and laptops. It might be better to cover these items under an all risks extension to your household insurance.

Please ensure you answer all questions fully and accurately as incorrect or incomplete information now, or during the term of your policy, may invalidate your cover and could lead to a claim not being paid.

Making a claim on your policy

If you need to make a claim, please use the numbers below, however we recommend that you read the claim section within the policy wording, this link can be found when you get your quote.

Medical Claims

Emergency Assistance Service **+44 (0) 870 720 0829**. Then contact the Claims Services for a claim form on **0871 210 0146** when you return home.

Travel Cancellation Claims

Contact Claims Service on **0871 210 0146**.