

ELECTIVE TRAVEL INSURANCE - INFORMATION YOU SHOULD READ

This product meets the demands and needs of those who wish to insure against cancellation, medical expenses and additional risks.

If you have any doubts about the suitability of this product please contact us on **0800 197 4490** for a personal recommendation.

Travel Insurance is arranged by Wesleyan. The insurance provider is Millstream Underwriting Limited and is underwritten by Mondial Assistance Europe N.V.

Please read the **Wesleyan Services and Costs Keyfacts** document to decide whether our services are right for you.

Is this product right for me?

We provide access to travel insurance including cover against cancellation, medical expenses and additional risks. A choice of cover is available and you should consider these carefully:

- ▶ Elective/Postgraduate Cover
- ▶ Elective/Postgraduate Cover Plus

The full terms and conditions of the policy and cover you have chosen, including the policy benefits and exclusions, will be contained in the Policy Wording and Policy Summary. This link can be found when you enter the online quote. You should read these thoroughly before proceeding.

Your rights of cancellation

If your cover does not meet your requirements, please notify us within 14 days of receiving your policy documents for a refund of your premium.

If during this 14 day period you have travelled, made a claim, or intend to make a claim, then we are entitled to recover all costs that have been used for those services.

Please note that your cancellation rights are no longer valid after this initial 14 day period. If you do not exercise your right to cancel you are agreeing to enter into the contract and the premium becomes payable.

To cancel your policy, please contact:

Wesleyan
Colmore Circus
Birmingham
B4 6AR

We accept cancellation requests over the phone & do not need them to be made in writing.
0800 107 5817

Tax and costs

Any taxes or costs that arise outside of our control may need to be passed onto you.

All prices quoted include insurance premium tax at 20%.

Please remember

Travel policies only provide limited cover for valuables such as cameras, jewellery and laptops. It might be better to cover these items under an all risks extension to your household insurance.

Please ensure you answer all questions fully and accurately as incorrect or incomplete information now, or during the term of your policy, may invalidate your cover and could lead to a claim not being paid.

Making a claim on your policy

If you need to make a claim, please use the numbers below, however we recommend that you read the claim section within the policy wording, this link can be found when you get your quote.

Medical Claims

Emergency Assistance Service **+44 (0) 870 720 0829**. Then contact Claims Services for a claim form on **0871 210 0146** when you return home. Or by visiting www.csal.co.uk

Travel Cancellation Claims

Contact Claims Service on **0871 210 0146**.

Advice is provided by Wesleyan Financial Services Ltd.

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